Designed for IT professionals, the Polycom Global Management System is a Web-based system management software solution that enables centralized support of enterprise-wide, video communications networks.

The feature-rich software includes six major components: System Management, Global Directory, SoftUpdate, Provisioning, Account Management, and Reports. Centralized call directory, intelligent dialing features, and remote alert notification, Global Management System make the Polycom V-Series, ViewStation®, iPower™ and ViaVideo® product lines as easy to use as a telephone.

Zero-administration directory services, remote video monitor, call detail record, and centralized diagnostics over your LAN/WAN enable increased responsiveness while reducing video communications support costs.

Your comprehensive management choice to access the power of Polycom unified collaborative communications solutions.

With the greatest breadth and depth of integrated video, voice, and Web solutions, only Polycom delivers the ultimate communications experience. Our market-leading conferencing and collaboration technologies, supported by world-class service, enable people and organizations to maximize their effectiveness and productivity. Add to that the most experience and proven best-practices in the industry, and it’s clear why Polycom has become the smart choice for organizations seeking a strategic advantage in a real-time world.
**Benefits**

**Ease-of-use** — Global Management System makes dialing as easy as pressing a single button. Any endpoints that register to Global Management System can be seen by other endpoints in the Global Directory.

**Zero-administration directory services** — Enterprise-wide global directory services include Polycom OneDial™, E.164 dialing, auto registration, and the ability to link with other directories using LDAP.

**Cost effective** — Reduces operating and support costs by aggregating all video communication network data, giving you a greater return on your investments.

**Enable mass video communication deployment** — The ability to centrally manage and provision endpoints in the Global Directory, reducing time for manual entry.

**Enable mass video communication network simple** — Management System can be seen by other endpoints.

**Increase system uptime** — Gives control to administrator to create individual and group permission levels and access, preserving the integrity of the super user.

**Management features**

- **System management** — Manage and monitor all video communication devices from one screen including any devices with an embedded Web-based interface.
- **Global directory** — Maintain all global video numbers in one location so they are accessible from any directory.
- **SoftUpdate** — Device software can be immediately updated in groups or individually, at a scheduled time.
- **Account management** — Set up accounts to be used in tracking or restricting the use of video equipment.
- **Reports** — Logs all activities to be used for customer or department billing, or to proactively troubleshoot systems that may have more errors than normal.
- **Manage system** — Web interface can easily be accessed remotely to change virtually any endpoint setting including dialing a video phone number for an inexperienced user.
- **Provisioning** — Create profiles of V-Series, Provisioning and Access, and access device settings remotely.
- **Auto Device Registration** — Devices will automatically register for easy deployment.
- **Multiple security permission** — Creates individual and group permission levels and access.

**SoundStation VTX 1000™** — Management support including SoftUpdate.

**Directory services**

- Creates, edits, archives, imports, and exports address books.
- Automatically applies in-country and international dialing rules.
- Polycom video conferencing systems on your LAN can be automatically registered into the Global Directory, reducing time for manual entry.
- LDAP support allows replication of entries for distributed Global Directory servers.
- Supports E.164 dialing.
- Integrates with Polycom OneDial™ in Polycom PathNavigator™.
- Integrates with Polycom Data Store.

**System requirements**

- 650 MHz Intel Pentium III or compatible
- 256 MB RAM
- At least 300 MB free hard-drive space
- Microsoft® Internet Information Services 4.0 for Windows® 2000 Server and 6.0 for Windows Server 2003
- Microsoft Active Directory (if using the LDAP directory services option)
- Internet Explorer 6.0 with Service Pack 1
- One of the following server operating systems:
  - Windows 2000 Server with Service Pack 3
  - Windows Server 2003

**Client console requirements**

One of the following client operating systems:

- Windows 2000 (Professional or Server)
- Windows 98
- Internet Explorer 5.0 or higher

**Video software requirements**

- V-Series (all software versions)
- ViewStation 7.x or higher
- ViewStation SP 6.x or higher
- ViewStation FX/EX 5.x or higher
- VTX 6.x or higher
- pathNavigator 5.x or higher
- MGC 5.x or higher
- VTX 1.3 or higher

**License**

- License Packs of 1, 5, 25, 100, 500, and 3000

Polycosm Global Management Systems comes with a 90-day maintenance support program providing for Software Update (bug fixes) and Upgrades (new features) free of charge. For additional products and services, please contact your Polycom Reseller or a Polycom Sales Representative for more details.

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